



South Hams
District Council

South Hams New Recycling Service



CONTENTS

- Governance & Planning
- Start Date Changes & Costs
- Risks
- Policies
- Communications



Environment

“We will increase recycling across the district”

Governance and Planning

- ◆ Partnership Board oversee the project
- ◆ Key decisions to Executive/Council
- ◆ Project Team – Project & Communications Plan and Risk Register
- ◆ External peer review



Timetable changes due to Covid-19

The effects caused by Covid-19 and lockdown impacted the supply chain. Despite increased activity, a start date change has become inevitable.

Daily calls with vehicle supplier in Ireland

Daily contact with waste contractor, FCC over depot construction and service

Weekly conference calls with DCC and districts

Constant interaction with container suppliers

Negotiation of haulage/material contracts

Examined a range of options including:

- Bringing forward/moving backward the start date
- Diverting paper & card from recycling to Plymouth Energy from Waste
- Suspension of garden/food collections over winter



Slide 4

JS1

Jane Savage, 07/07/20

Timetable changes due to Covid-19

- March is ideal time for change
- Aids communications (after Xmas and before Easter and holiday season)
- Takes into account effects on budget and major risks



Slide 5

JS1

Jane Savage, 07/07/20

Implications

- Specific start date of March chosen to take advantage of communications opportunity:
 - Maximise customer buy-in which increases recycling and income from credits
 - Minimise reputational risk by taking advantage of 'sweet spot'
- Previously reported worse case scenario costs of around *£325,000*
- Working with suppliers, the contractor and DCC to reduce to most likely cost of *£209,000* with further work being progressed to improve this

Current Major Risks

Coronavirus 2nd
wave

Delivery of over
200,000 containers
and information to
residents

Collection day
changes

Communications

Policies

IT project
Legislative
changes



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Policies

Policy	Summary	Approved
Schools Recycling Collection	<ul style="list-style-type: none"> • Same containers as households • For recycling generated in classrooms only, catering waste is classed as trade waste. • Containers provided for collection purposes only (no internal containers for classrooms) • Removal of brown bins from start of new service 	<p>Waste Working Group consulted in March 2020.</p> <p>Set for approval by Waste Partnership Board on 29 July.</p>
Private Lanes	<p>As standard, collections will not be made from private lanes unless they exhibit the following:</p> <ul style="list-style-type: none"> - Adequate surface, width and turning circle to accommodate 26 tonne vehicle - Written permission and acceptance of general wear and tear to the road from the landowner. - 10 or more properties on the road 	<p>Approved by Full Council in March 2018.</p>



Policies (cont.)

Policy	Summary	Approved
Container Storage	<p>Most households can store new recycling containers without issue. A small number of properties may need to make reasonable adjustments to allow participation in service, such as:</p> <ul style="list-style-type: none"> • Storing containers indoors (use one box to save space) • Carrying containers through property • Transport/carry recycling to collection point <p>Property assessments to be undertaken to identify where reasonable adjustments can be made and where alternate arrangements may be required.</p> <p>Communal properties will receive the same containers as houses but they will be shared. Number of containers will be based on number and size of properties.</p>	<p>Waste Working Group consulted in June 2020.</p> <p>Set for approval by Waste Partnership Board.</p>



Weekly Recycling & Food Waste



	paper		glass bottles & jars
	newspapers & magazines		cartons
	books		


Please sort each recycling material by type within the boxes.







	cardboard		printer cartridges
	corrugated cardboard		batteries
			



	food tins & drink cans		plastic bottles lids on
	empty aerosols		plastic pots, tubs & trays
	foil	No black plastic	



	food waste		tea & coffee grounds
	meat & small bones		fruit & vegetables





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Alternate Weekly Collections

WEEK 1



WEEK 2



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Communications Strategy

Online

Social Media

Website

Press releases

In Person

Roadshows

Community talks

Recycling Champions

Direct to households

Day change letter (where applicable)

Info pack mail out

Info pack with containers



Communications Timeframe

Campaign Launch	September
Liaison with TAPs and community groups	July - December
Info pack mail drop	January
Container Delivery (with further info)	January - February
Service Commencement	March



Member resources

Informal
member
sessions

Member
briefing
notes

FAQs

Bulletin
updates

Copies of
information
to residents

Resources
for events



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