

# South Hams New Recycling Service



## **CONTENTS**

- Governance & Planning
- Start Date Changes & Costs
- Risks
- Policies
- Communications



#### **Environment**

"We will increase recycling across the district"

## **Governance and Planning**

- Partnership Board oversee the project
- Key decisions to Executive/Council
- Project Team Project & Communications Plan and Risk Register
- External peer review





## Timetable changes due to Covid-19

The effects caused by Covid-19 and lockdown impacted the supply chain. Despite increased activity, a start date change has become inevitable.

Daily calls with vehicle supplier in Ireland
Daily contact with waste contractor, FCC over depot construction and service
Weekly conference calls with DCC and districts
Constant interaction with container suppliers
Negotiation of haulage/material contracts

#### Examined a range of options including:

- Bringing forward/moving backward the start date
- Diverting paper & card from recycling to Plymouth Energy from Waste
- Suspension of garden/food collections over winter





**JS1** Jane Savage, 07/07/20

## Timetable changes due to Covid-19

- March is ideal time for change
- Aids communications (after Xmas and before Easter and holiday season)
- Takes into account effects on budget and major risks





**JS1** Jane Savage, 07/07/20

## **Implications**

- Specific start date of March chosen to take advantage of communications opportunity:
  - Maximise customer buy-in which increases recycling and income from credits
  - Minimise reputational risk by taking advantage of 'sweet spot'
- Previously reported worse case scenario costs of around £325,000
- Working with suppliers, the contractor and DCC to reduce to most likely cost of £209,000 with further work being progressed to improve this

## **Current Major Risks**

Coronavirus 2<sup>nd</sup> wave

Delivery of over 200,000 containers and information to residents

Collection day changes

Communications

**Policies** 

IT project Legislative changes





### **Policies**

Policy	Summary	Approved	
Schools	Same containers as households	Waste Working Group	
Recycling Collection	<ul> <li>For recycling generated in classrooms only, catering waste is classed as trade waste.</li> </ul>	consulted in March 2020.	
	<ul> <li>Containers provided for collection purposes only (no internal containers for classrooms)</li> </ul>	Set for approval by Waste Partnership Board on 29 July.	
	<ul> <li>Removal of brown bins from start of new service</li> </ul>		
Private Lanes	As standard, collections will <b>not</b> be made from private lanes unless they exhibit the following:	Approved by Full Council in March 2018.	
	<ul> <li>Adequate surface, width and turning circle to accommodate 26 tonne vehicle</li> </ul>		
	<ul> <li>Written permission and acceptance of general wear and tear to the road from the landowner.</li> </ul>		
	- 10 or more properties on the road		





## Policies (cont.)

Policy	Summary	Approved
Container Storage	Most households can store new recycling containers without issue. A small number of properties may need to make <b>reasonable adjustments</b> to allow participation in service, such as:	Waste Working Group consulted in June 2020.
	<ul> <li>Storing containers indoors (use one box to save space)</li> <li>Carrying containers through property</li> <li>Transport/carry recycling to collection point</li> </ul>	Set for approval by Waste Partnership Board.
	<b>Property assessments</b> to be undertaken to identify where reasonable adjustments can be made and where alternate arrangements may be required.	
	Communal properties will receive the same containers as houses but they will be shared. Number of containers will be based on number and size of properties.	





## Weekly Recycling & Food Waste



Please sort each recycling material by type within the boxes.





**Food Waste Caddy** 











## **Alternate Weekly Collections**

WEEK 1





WEEK 2



Non recyclable waste







## **Communications Strategy**

Online

Social Media

Website

Press releases

In Person

Roadshows

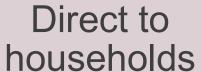
Community talks

Recycling Champions Direct to

Day change letter (where applicable)

Info pack mail out

Info pack with containers









### **Communications Timeframe**

Campaign Launch	September
Liaison with TAPs and community groups	July - December
Info pack mail drop	January
Container Delivery (with further info)	January - February
Service Commencement	March





#### Member resources

Informal member sessions

Member briefing notes

**FAQs** 

Bulletin updates

Copies of information to residents

Resources for events



